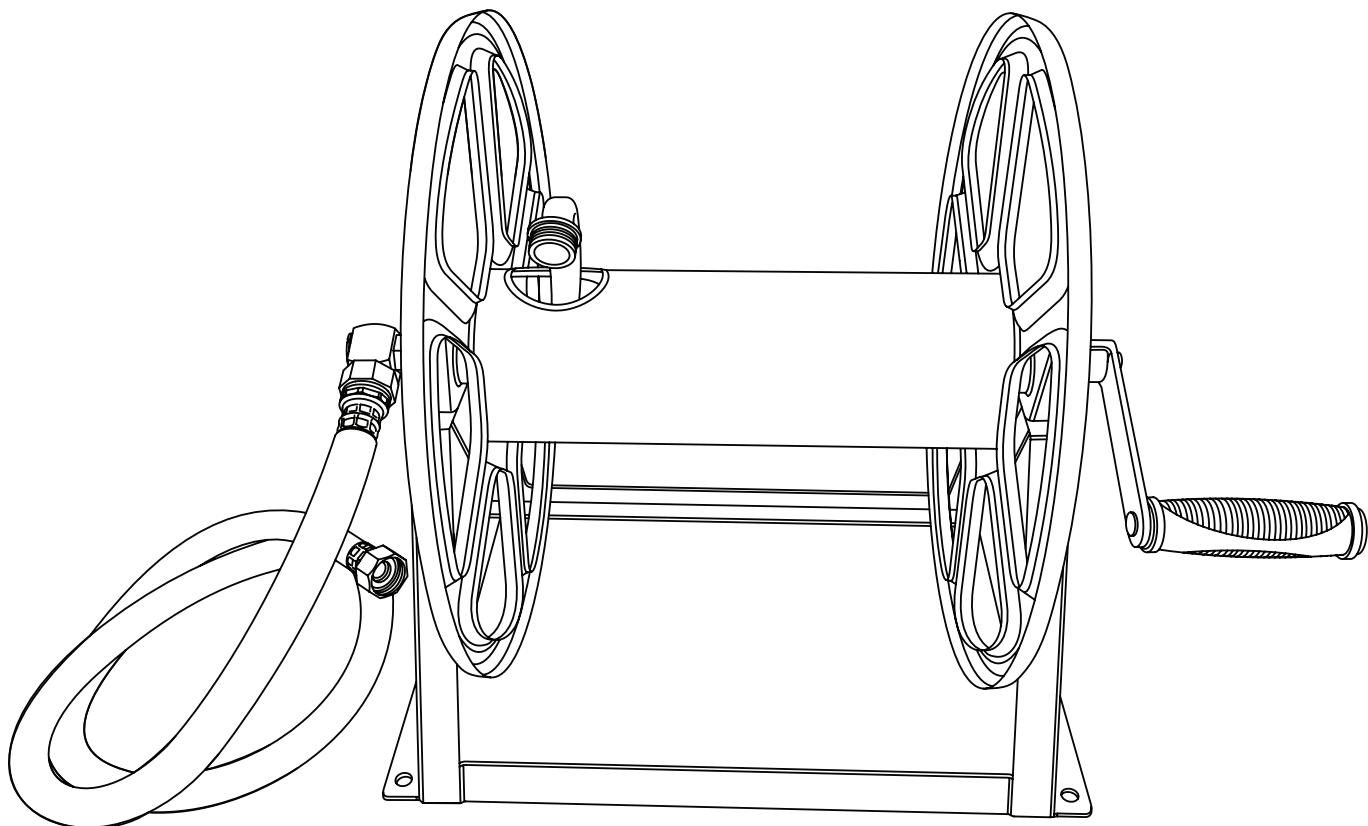


HAMPTON BAY®

USE AND CARE GUIDE

DUAL MOUNT HOSE REEL



Questions, problems, missing parts? Before returning to the store,
call Hampton Bay Customer Service
8 a.m. – 7 p.m., EST, Monday – Friday, 9 a.m. – 6 p.m., EST, Saturday

1-855-HD-HAMPTON

HAMPTONBAY.COM

THANK YOU

We appreciate the trust and confidence you have placed in Hampton Bay through the purchase of this hose reel. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs.
Thank you for choosing Hampton Bay!

Table of Contents

Table of Contents	2
Safety Information	2
Warranty	2
Pre-Assembly	3
Assembly	5
Installation	6
Maintenance	7
Care and Cleaning	8
Troubleshooting	8

Safety Information

- The hose reel MUST be mounted to a solid masonry wall or to wall studs.
- Do NOT leave water running through the hose reel unsupervised.
- Do NOT expose the hose reel to freezing temperatures with water remaining in the hose reel plumbing system.
- Turn off the water after each use..



WARNING: This product contains one or more chemicals known to the state of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling.



CAUTION: Improper mounting of the hose reel could cause personal injury or damage to the structure.



CAUTION: Do not consume water from the garden hose. It is not fit for human consumption.

Warranty

Our guarantee is as functional and straightforward as our products. Since we design and build our products to provide you with many years of satisfaction, our products are guaranteed against defects in materials and workmanship.

In the unlikely event that a problem arises as a result of a defect in our materials or workmanship, we will promptly repair or replace the item at our expense. All we require is that you contact us first and we'll take it from there. It is important to note that our guarantee is not an unconditional guarantee for the life of the product.

Our hose stands and reels are made from the finest materials available under our exacting manufacturing standards. But, like any other product, it is not indestructible. Therefore, our guarantee does not cover:

- Product damage that is a result of abuse, misuse, or mishandling. (Exposing the unit to freezing temperatures with water remaining in the reel plumbing system voids the unit warranty.)
- Incidental damage or consequential damages or injury to persons or to other property not purchased from us due to the use of our product.

If there is damage to the product that occurred as a result of shipping, file a damage claim with the carrier.

As with any product, it should be expected that component parts - particularly moving parts, seals, O-rings, wheels, hose, and connectors will wear with use and over time may need to be replaced or refurbished. This type of normal wear and tear is naturally not covered by our guarantee, but we will always be happy to provide you with prompt, high quality service and replacement parts at a nominal cost.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.)

You will find that we apply the same standard of excellence to our customer service as we do to our products.

Contact the Customer Service Team at 1-855-HD-HAMPTON or visit www.HAMPTONBAY.com.

Pre-Assembly

PLANNING ASSEMBLY

Please read these instructions thoroughly before assembling.

Estimated assembly time: 5 minutes (not including mounting the hose reel)

TOOLS REQUIRED



Adjustable wrench



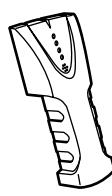
Hammer drill



Electric Drill



Phillips screwdriver



Stud finder

HARDWARE NOT INCLUDED

Wood screws	Washers	Lock washers	Masonry screws with anchor sleeves (includes nuts)

Description	Quantity
Wood screws	4
Washers (4 required for each procedure)	4
Lock washers (brick mounting only)	4
Bolts	4
Masonry screws with anchor sleeves	1

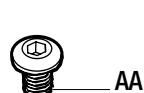
HARDWARE INCLUDED



NOTE: The mounting hardware is NOT included with this unit. Check with the retailer where you purchased this hose reel or visit a hardware store to purchase the proper mounting hardware.



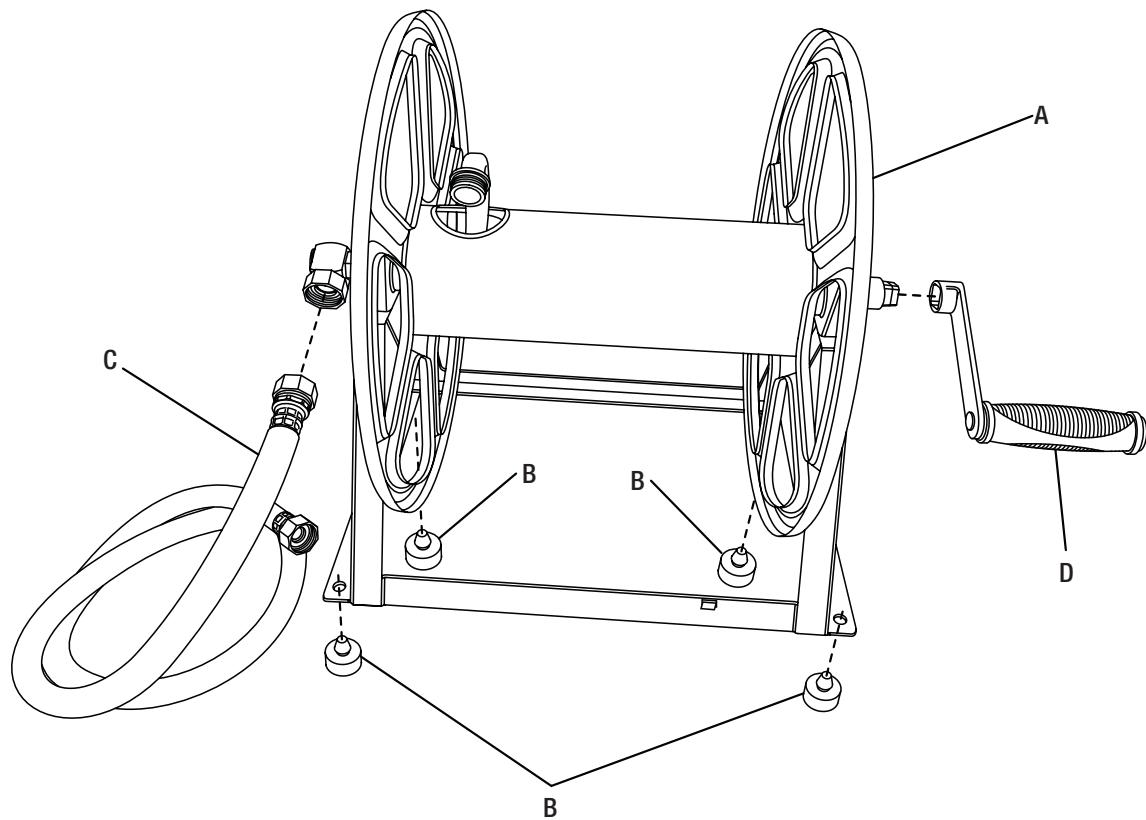
NOTE: Hardware not shown to actual size.



Part	Description	Quantity
AA	M6x16 Allen screw	1
BB	Allen wrench	1

Pre-Assembly (continued)

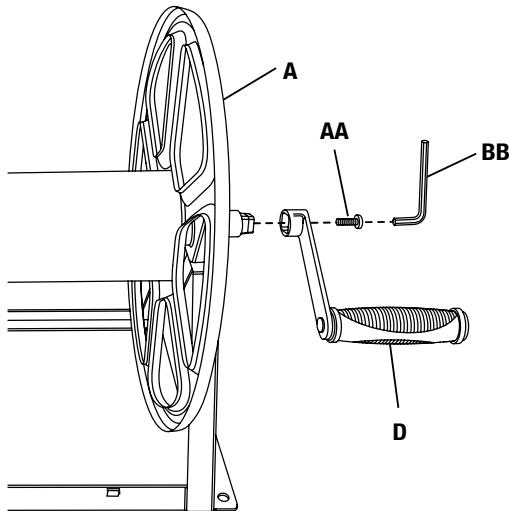
PACKAGE CONTENTS



Part	Description	Quantity
A	Hose reel	1
B	Rubber bumper	4
C	Leader hose	1
D	Rubber grip handle	1

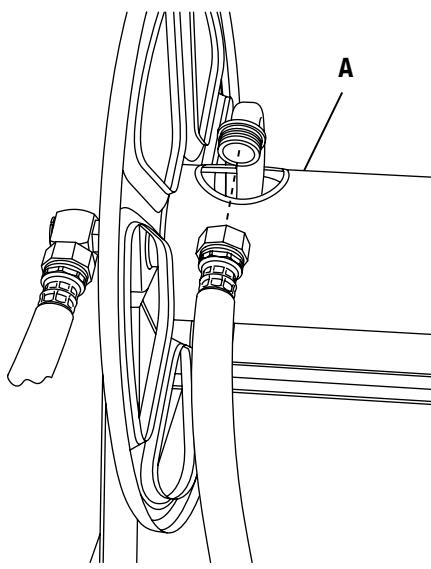
1 Attaching the crank handle

- Using the supplied Allen wrench (BB) remove the plastic sleeve on shaft by removing the M6x16 Allen screw (AA). Align the holes in the rubber grip handle (D) with the crank handle shaft on the hose reel (A).
- Re-insert the M6x16 Allen screw (AA) into the rubber grip handle (D). Tighten using the supplied Allen wrench (BB).



3 Attaching the garden hose

- Attach your garden hose to the hose connection on the spool of the hose reel (A).

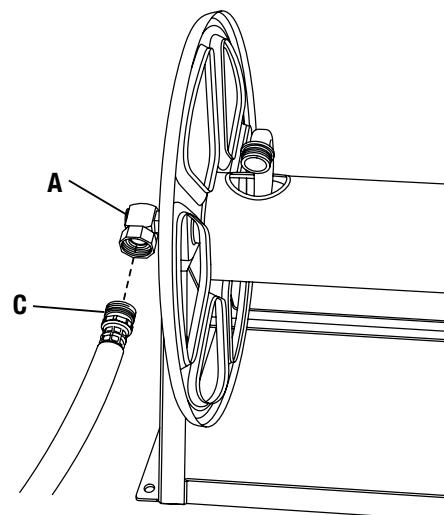


2 Attaching the leader hose

- Attach the leader hose (C) to the swivel connector on the hose reel (A).



NOTE: If you have trouble with the swivel turning and kinking the leader hose (C), the O-rings located inside the swivel may be dry. Spray a silicone spray inside the opening of the swivel or take off the retaining clip to lubricate the O-rings.



4 Attaching the bumpers

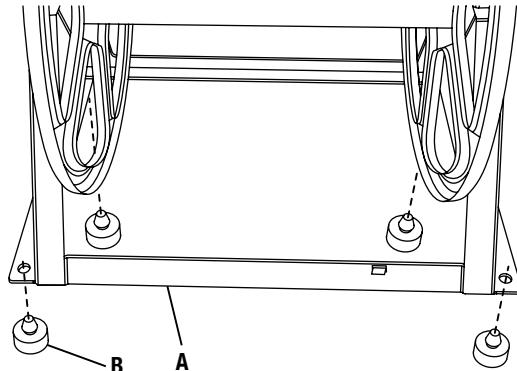
- Insert the four bumpers (B) into the mounting holes on the hose reel base (A).



NOTE: Lubricating the bumpers with water or a light lubricant will ease the insertion.



NOTE: Bumpers are only for floor or ground use. Do not mount to the wall with bumpers attached.



Installation

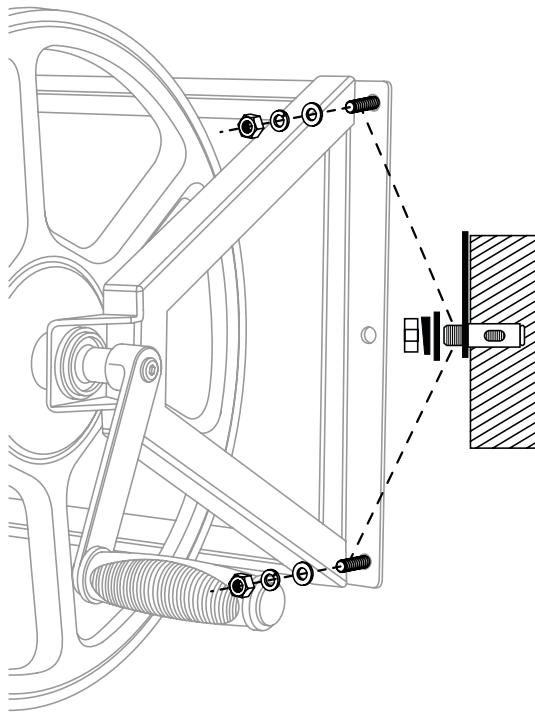
1 Mounting on a brick masonry wall

NOTE: The following hardware (not included) is recommended for installation:



- (4) 7 or 8 mm x 60 mm (5/16 in. x 2-1/2 in.) masonry wall anchors
- (4) Anchor sleeves
- (4) Washers
- (4) Lock washers
- (4) Nuts

- Position and hold your hose reel against the brick masonry wall at a convenient height. Mark the position of each suspension hole on the wall. Remove the hose reel.
- Using a hammer drill, drill holes 9/16" in diameter and 1 5/8" deep at the marked positions on the wall.
- Insert the masonry wall anchors into the anchor sleeve. Next, insert the anchor and sleeve into the drilled holes until the steel sleeve is completely in the wall.
- Place the hose reel on the masonry wall anchors.
- Install a washer, lock washer, and nut over each wall anchor and tighten securely.



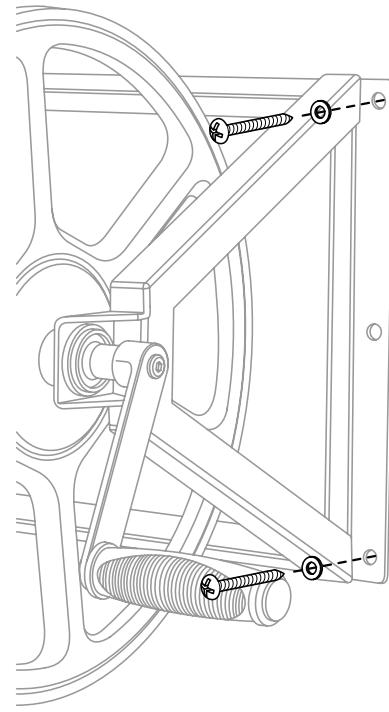
2 Mounting on a flat wood frame wall

NOTE: The following hardware (not included) is recommended for installation:



- (4) 7 or 8 mm x 60 mm (5/16 in. x 2-1/2 in.) wood screws with washers

- Using a stud finder, locate the wood studs on your wall.
- Position and hold your hose reel against the wood wall at a convenient height. Mark the position of each suspension hole on the wall. Remove the hose reel.
- Using an electric drill, drill pilot holes 1/4" in diameter and 2 1/2" deep at the marked positions on the wall.
- Align the hose reel suspension holes with the pilot holes.
- Attach the hose reel to the wall using the wood screws with washers and tighten securely.



NOTE: Rubber bumpers will not be used for mounting the hose reel on brick masonry or flat wood frame wall.

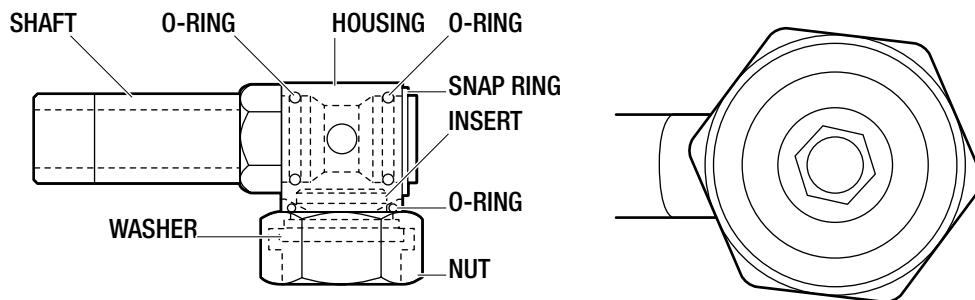
ROUTINE MAINTENANCE

- To help delay rust, check for any scratches on your hose cart. Apply clear acrylic/weatherproof paint to avoid rusting.
- Drain water before storing.
- DO NOT leave water running through the reel while not in use or unsupervised.
- Turn off water after each use.

FIXING A LEAKING SWIVEL

It is normal for the swivel to leak slightly until the O-rings are wet and have seated. If the leaking continues, you do not need to take the cart back to the store. This is a simple problem and is easily fixed by a simple procedure:

1. If the leader hose is attached to the swivel, unscrew the hose and look inside the swivel.
2. Using either a hex key or a large screw driver, insert the tool into the hex opening and gently tighten the threaded insert to stop the leaking. **DO NOT OVERTIGHTEN!**
3. If the unit still leaks, check that the hose washer is inside the nut. You may contact customer service for a new hose washer or obtain one at any hardware store.
4. If your swivel is old, the O-rings may be worn. Contact customer service for a new set of O-rings.
5. If these steps do not solve your leaking problem, then contact customer service at 1-855-HD-HAMPTON.



Care and Cleaning

RUST

Your hose reel will give you many seasons of reliable and functional hose storage. As with any steel product, there is always the chance for rust developing over time. Your hose reel's finish is designed for industrial applications, but even the toughest of coatings can be compromised by scratches. Such minor surface damage can occur in shipping despite our best efforts. We have found that most scratches occur during assembly and/or installation. If the base metal is exposed to the elements long enough, rust will develop. We recommend that you periodically inspect your reel for any surface damage.

Scratches can easily be repaired by using standard automotive touch-up body paint. At the end of each season, clean and then paint the unit with a clear acrylic paint.

Two other sources of rust acceleration is exposing the reel to yard fertilizers or leaving your hose reel standing in grass. Rinse off your hose reel after it comes in contact with freshly fertilized grass. Also, try to park your hose reel on solid ground. Leaving it standing on top of vegetation promotes condensation on the undercarriage of the unit.

LEAKS

Your hose reel is manufactured with the finest quality components available. All components are manufactured to rigorous quality standards not common in other consumer grade hose reels available today. When you install your hose reel, be sure the hose washers are in place and all fittings are secure. DO NOT OVERTIGHTEN as you might damage the components. If you live in more temperate climates, drain the unit of any residual water before storing. DO NOT EXPOSE THE UNIT TO FREEZING TEMPERATURES while water remains in the plumbing system.

Troubleshooting

Problem	Solution
The swivel head is not rotating, causing the leader hose to kink.	<input type="checkbox"/> Remove the leader hose and turn the square head of the swivel several times. Apply lubricant.
Fixtures such as the galvanized tee, brass coupling, and swivel are leaking.	<input type="checkbox"/> Apply Teflon/Plumber's tape and/or make sure the fixtures are tightened.

HAMPTON BAY[®]

Questions, problems, missing parts? Before returning to the store,
call Hampton Bay Customer Service
8 a.m. – 7 p.m., EST, Monday – Friday, 9 a.m. – 6 p.m., EST, Saturday

1-855-HD-HAMPTON

HAMPTONBAY.COM

Retain this manual for future use.